

QUALITY OF LIFE
COMMITTEE

UPDATE
Monday July 6, 2026

222 BEDS • 24/7 OPERATIONS





24/7 FACILITY

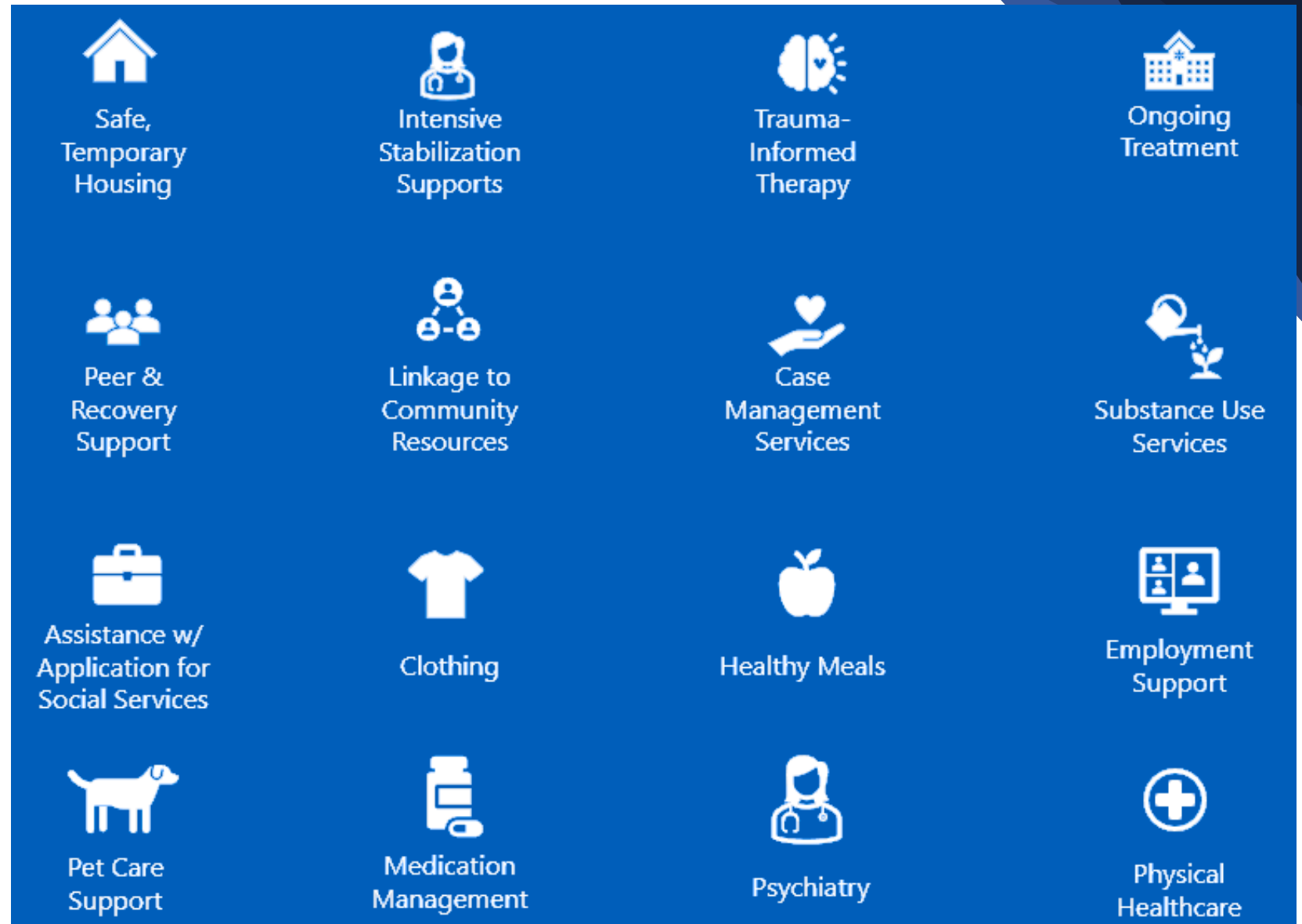
PROVIDING TRIAGE,
TRANSITION, AND
TREATMENT SUPPORT
FOR INDIVIDUALS
EXPERIENCING
HOMELESSNESS

Under the leadership of Mayor John Whitmire, 419 is a critical step in strengthening the city's service-driven response system to street homelessness and connecting individuals to care, stability, and clear exit pathways.



Basic & Enhanced Services

- Homeless Outreach Teams (HOT)
- Overnight outreach teams for transportation
- Houston Recovery Center for active substance use
- Rapid resolution Case Management
- Navigation Center coordination
- Specialty beds for BH needs
- Specialized employment training services



419 Emancipation Purpose & Reporting Context



Purpose

Operated by The Harris Center in East Downtown, 419 Emancipation is a residential care and diversion facility designed to provide immediate, coordinated support for people experiencing homelessness.

It is not a Shelter or Service HUB

Phased Opening

Phased operations began May 27, 2026. The staged launch prioritizes the deliberate activation of staffing, referral pathways, care coordination, and safety protocols.



Reporting Context

The data shared today reflect early operational activity, **not long-term program performance**. Outcomes should be assessed over time as operations stabilize and system-level patterns emerge.

Update by the Numbers *(5/27 – 6/25)*

Admissions

- 331 Total
 - Law Enforcement Drop Offs – 325
 - Walk Ins – 6

Animals

- 3 Dogs admitted and sheltered elsewhere

Successes

- Guests have found temporary and full-time employment
- Reconnected with family and others in their personal network
- Transitioned to other services based on need
- Gained individual permanent housing

Real stories that reflect Coordinated Care in Action

Human impact of coordinated support at 419 Emancipation



A guest arrived seeking support with employment, housing and health care. Since connecting with 419 Emancipation, he has **secured warehouse employment, completed a housing assessment, and engaged with medical and behavioral health services**. His progress reflects the value of coordinated, person-centered support in helping individuals move toward stability and independence.



After arriving at 419 Emancipation, a **guest received clothing, footwear, work attire and internet access to support his job search**. With staff guidance, he applied for and secured full-time employment with FedEx, creating a critical pathway toward income, self-sufficiency, and housing stability.



During her stay, staff identified concerns related to potential abuse and exploitation. **The team coordinated with Adult Protective Services and facilitated a referral to the Crisis Residential Unit**, ensuring she could access a higher level of care aligned with her immediate needs. Through this collaborative response, she was safely transitioned from 419 Emancipation to continued support.

Investing in Impact

Public-private partnership supporting operations at 419 Emancipation

\$250,000

Philanthropic donation from QuikTrip to the City of Houston in support of ongoing efforts at 419 Emancipation.

Strengthening Houston's coordinated response

This meaningful investment reinforces the City's coordinated approach to addressing homelessness and reflects the essential role of public-private partnership in advancing solutions for Houston residents in need.



Ways to Support 419 Emancipation

Community investment helps sustain the coordinated care, stabilization and supportive services available to guests at 419 Emancipation.

The Harris Center Foundation

501(c)(3) charitable giving pathway

- Supports philanthropic investment in care, services and guest-centered resources.

City of Houston 2012 Fund

Municipal giving pathway

- Advances City-led efforts that strengthen the broader coordinated response to homelessness.



THANK YOU